



CITY OF GAHANNA

LOW-INCOME DISCOUNT PROGRAM OFFERED FOR WATER AND SEWER CHARGES

The City of Gahanna is mindful of the rising costs of public utilities including water and sewer. In an effort to aid those families in need, Gahanna will be passing along discounts to eligible residents on their water and sewer charges.

What does this mean to you? Gahanna residents who meet the eligibility requirements will receive a \$.76 per thousand gallons discount on water charges and \$1.14 per thousand gallons discount on sewer charges. Actual savings will be based on usage. As an example: A family of four, consuming an average of 24,000 gallons of water over a three month period would save \$45.60.

For questions regarding the Low-Income Discount program, please contact Gahanna's Utility Billing Division at 614-342-4440 (Monday through Friday 8:00a.m.-5:00p.m.) or visit us on the web at www.gahanna.gov.

To apply for the Low-Income Discount program, complete the application on the back of this newsletter and submit to the address provided. Once your application is received and approved, the discount will be applied to your next quarterly bill.

GENERAL INFORMATION

Eligible Customers will receive:

- \$.76 per thousand gallons discount on water charges (Actual usage)
- \$1.14 per thousand gallons discount on sewer charges (Actual usage)

Discount will not include:

- Capital improvement charges, storm sewer fees, refuse fees, late fees and other charges.

Eligibility must be established annually:

- To maintain eligibility, customer must submit a new, complete application each year.

If customer becomes ineligible for the discount:

- Customer must notify the City of Gahanna Utility Billing Division as soon as possible, but no later than 30 days of the customer's ineligibility.

Falsifying information or failure to notify a change in eligibility status may lead to:

- Termination of water service
- Recovery of past discounts

ELIGIBILITY REQUIREMENTS

Eligibility: To be eligible for the Low-Income Discount program, applicants must meet the following requirements:

- Customer has an active water or sewer account for his/her residence in his/her name.
- Customer is currently enrolled in any of the following low income programs:
 - Food Stamp Benefits
 - Ohio Medicaid
 - Low-Income Home Energy Assistance Program (LIHEAP)
 - Percentage Income Payment Plan (PIPP)
 - Home Energy Assistance Program (HEAP)
 - Ohio Works First
 - Public Housing Benefits

APPLICATION FOR LOW-INCOME DISCOUNT PROGRAM

NAME: _____
Last First Middle

ADDRESS: _____
Number Street/Road

City State Zip

DAYTIME TELEPHONE: _____ [] NEW APPLICATION

ACCOUNT NUMBER (from water bill): _____ [] RENEWAL

LOW-INCOME PROGRAM REQUIREMENTS

To be eligible for the LOW-INCOME DISCOUNT, applicant must have an active City of Gahanna water or sewer account for their residence in their name (or in spouse's name) **AND** must be currently enrolled in one of the qualifying low-income programs below. Completed application must have documentation attached proving current participation in a qualifying program. Documentation must be dated and include applicant's name.

Check the appropriate box for the Qualifying Low Income Program:

- ☐ Food Stamp Benefits
- ☐ Ohio Medicaid
- ☐ Low-Income Home Energy Assistance Program (LIHEAP)
-Percentage Income Payment Plan (PIPP)
- ☐ Home Energy Assistance Program (HEAP)
- ☐ Ohio Works First
- ☐ Public Housing Benefits

NOTE: Homestead Exemption and Social Security Disability are no longer qualifying programs for the Low Income Discount.

Documents submitted with this application will NOT be returned. Mail copies ONLY to:



**City of Gahanna
Utility Billing Division
200 South Hamilton Road
Gahanna, Ohio 43230**

The information associated with this application has been examined by me, and is, to the best of my knowledge and belief, true, correct and complete.

APPLICANT'S SIGNATURE: _____

DATE: _____

Preparer's signature (if different from applicant): _____